


METRPLAN Industries	Document commercial	Page 1/1	
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GENERAL TERMS OF SALE

These general terms of sales are applying to all sales, except when specifically mentioned or precised in a sale contract.

1.DELIVERY

Our products are sold ex works, excluding packaging and transportation costs, whatever the payment conditions FOB, CIF, etc...

2.WARRANTY AND TECHNICAL SUPPORT

Our machines are warranted against failure for one year since the delivery.

Covered is the replacement or repair, at our option, travel expance to our factory at the customer charge.

When a repair on site is required by the customer, the warranty does not include the labor and the travel expanses of the support engineer. An estimate will be provided and agreed to before any work is started.

In any case, METRAPLAN is not responsible for incidental damages that may arise out of the use of the machines, or for any trouble and costs induced by a failure.

3.DELIVERY CONDITIONS

Our delivery terms are given as an indication, and we can only warranty that we will do our best to respect our commitments. METRAPLAN is not responsible for the delays due to external causes independent of it's will such as: strikes, delivery delays, custom problems, etc...

In any case, METRAPLAN is not responsible for the trouble or the cost induced by a delay in delivery.

4.TRIBUNAL AUTHORITY

In case of disagreement or contest, the only competent court is the GRENOBLE tribunal, even for multiple defender.