


<b>METRPLAN Industries</b>	<b>Document commercial</b>	<b>Page 1/1</b>	
	<b>SALES TERMS</b>	Oucgveaz.doc	ENC
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<p><b>GENERAL SALES TERMS</b></p> <p><b>EXCEPT SPECIAL AGREEMENT</b></p>
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Our machines and goods are sold Exworks, not packed, even if prices are granted FREE, CIF, DDU, etc... Except opposite mention, the machines prices exclude their installation. In any case, the goods run at the consignee's own risk. The good conditions of the parcel must be checked on receipt and the necessary reservations must be done to the carrier.

<b>WARRANTY</b>
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**Warranty starts :**

The warranty starts from the delivery and for a one year term. The delivery date appears on the delivery note signed by the client or, failing that, on the invoice. The warranty is suspended if the due dates are not settled.

**Cover :**

Our warranty includes repairing or replacement of any defective part, and involve the client to send it back to our workshop.

Our warranty covers the chassis and its motorization, the electronics and the software. The peripheral as delivery note printer, labels printer, screen, keyboard and code bar reader are covered by their own constructives. The damages due to a wrong use, a modification or an electrical incident like lightning are never covered.

The warranty excludes the assembly and labour costs on aera, and the technicians journey and stay charges.

**Responsability :**

On no account, applying the warranty clause can't involve compensations for losing production, user labour costs, etc...

This warranty can be changed or extended in the sales contract (order and acknowledgement of receipt of the order).

<b>DELIVERY</b>
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Our delivery times are given for information, but we promise to respect it as much as possible. METRAPLAN is not responsible for the delays due to external causes independent of it's will such as : strikes, delivery delays, subcontractors delays...

Overruning the period of time can't involve a compensation payment.

<b>JURISDICTION</b>
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In case of disagreement or contest, the only competent court is the GRENOBLE Court, even for several counsels for the defence.